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McClain Hall 106  
100 East Normal Avenue  
Kirksville, MO 63501

TO: ALL PROSPECTIVE VENDORS

RE: Project SP25-06 Telecommunication Services Addendum No. 3

Addendum No. 3 is issued to inform vendors that I have received questions that require a response and therefore, an addendum.

Please refer to the questions and responses provided. This addendum and subsequent addendums will be sent to all firms who have expressed their interest in submitting a proposal.

Vendors are to acknowledge receipt of Addendum No. 3 in their response. This will be the final Addendum. Please contact send proposals by email to me at [lthrasher@truman.edu](mailto:lthrasher@truman.edu). Thank you.

Sincerely,

A handwritten signature in black ink that reads 'Laura K. Thrasher'.

Laura Thrasher  
Purchasing Buyer

**Project SP25-06 Telecommunication Services**  
**Addendum No. 3**

1. How many of your hard phones would you prefer to have set up with a common area phone experience versus a full Teams or Webex experience?

If we understand this question correctly, we currently have 4 hard conference phones that are used in various locations across campus when needed (they can be shared in any number of spaces). These phones are used for a variety of reasons, so the answer to this question is dependent on the particular use case. As long as all of the features that are needed can be replicated from Teams or Webex, we can consider other alternatives.

2. Having difficulty filling in the ITSQR.

The SLA information is required as an exhibit with the RFP, we can use the information in the RFP response as a substitute for this section for anyone having trouble filling out. If the vendor is having trouble with a different section, just include the information with the submitted proposal, make sure to note where the answers to these questions are noted.